

ABN: 72 603 134 103

CLEANING (GENERAL) SAFE WORK METHOD STATEMENT (SWMS)													
Business Contact:		Phone #:	Pri	ncipal Contract	or (PC):								
Responsible person (for monit	toring SWMS and work):	PC	Address:									
Signature:		C	Date:	PC	Phone #:		Date SWM	S provided to	PC:				
Contact Phone #:				Joi	Site Address:								
THIS WORK ACTIVITY INVOLVES THE FOLLOWING HAZARDOUS WORK AND ENVIRONMENTAL IMPACTS													
Electrical equipment	Elevated levels		Slips, trips	and falls	🗌 Haza	rdous substar	nces	□?					
Hot Work	Hazardous man	ual tasks	Outdoor w	/ork	🗌 Remo	otely &/or isola	ated work	□?					
Noise and vibration	Native vegetation	on & weeds	Air quality		🗌 Wast	е		Vehicle movement					
Euels, oils & chemicals	Terrestrial fauna	s & soils	ls Cultural heritage ?										
THIS WORK ACTIVITY INVOLVES THE FOLLOWING "HIGH-RISK CONSTRUCTION WORK" (HRCW - IDENTIFIED IN THE JOB TASK COLUMN)													
Confined spaces	Mobile	plant moveme	ent	🗌 Demo	Demolition of a load-bearing structure Asbestos disturbance								
Using explosives		work		Artific	Artificial extremes of temperature Tilt-up or pre-cast concrete								
Pressurised gas di	stribution mains or pipi	ng chemical, f	fuel or refrigera	ant lines ene	ergised electrica	al installations	or services						
Structures or build	ings involving structura	l alterations o	r repairs that r	equire temp	orary support to	prevent colla	pse						
Involves a risk of a	person falling from 2m	n or more, incl	uding work on	telecommu	nications towers	5							
U Working at depths greater	than 1.5 Metres, includ	ing tunnels or	mines	U Work	in an area that	may have a c	ontaminated	or flammable	atmosphere				
Work carried out adjacent	to a road, railway or sh	ipping lane, tra	affic corridor	🗌 In or	near water or o	ther liquid that	t involves the	risk of drown	ing				
FOOT HEARING PROTECTION PROTECTION V	HIGH HEAD ISIBILITY PROTECTION	EYE PROTECTION	FACE PROTECTION	HAND PROTECTION	PROTECTIVE CLOTHING	BREATHING PROTECTION	SUN PROTECTION	SAFETY HARNESS	Rings, watches, jewellery that may				
		T	B			Ø	30+	-M -I	become entangled must not be worn. Long and loose hair must be tied back.				
		\square		\square	\square	\square							

DOCUMENT #: SWMS2021 VERSION #: 2



Planning/Preparation	 Liaise with Principal Contractor to identify on-site safety systems and procedures Establish supervisory and communication arrangements Principal contractor to confirm emergency response procedures are in place.
Hold Points	 Hold points identified and signed off before continuing work. Specify?
Training/Licence	 All workers to have a General Construction Induction Card Relevant workers have relevant certificates of competency, licenses, and training. <i>Specify</i>? Trained First Aider on site All workers trained in site-specific emergency and evacuation procedures, SWMS, safe work procedures, and safety data sheets. Workers trained in "Standard Precaution" procedures for infection control treating biological materials (i.e. blood, human or animal tissues) and prevention of viral & bacterial transmission
Worker duties and responsibilities	 Fit condition for work, i.e. no signs of fatigue, alcohol or drugs Attend all site inductions/briefings Comply with all site requirements, e.g. PPE, Traffic Management Plans (TMP) Only carry out work related to the contract Inspect completed work and report possible safety, environmental and quality matters to the supervisor.
Monitor/Review	 All persons involved in the task must have this SWMS communicated to them before work commences SWMS to be reviewed and amended if necessary, in consultation with relevant persons after any near miss or incident If additional site hazards identified, review this SWMS and amend control measures to suit People, including workers, contractors and sub-contractors, affected by the revisions to this SWMS, must be informed ASAP Give the principal contractor a copy of the revised SWMS The site supervisor to monitor works against the controls stated in this SWMS SWMS must be kept on-site and made available for inspection or review Keep a record of this SWMS until the job is complete or for two years if involved in a notifiable incident Regardless of any other factor, the person in control of the workplace must review this SWMS at least annually.



Site-Specific Notes:	Act, Regulations, Codes of Practice References:
	Workers' Compensation and Rehabilitation Act 2003
	Workers' Compensation and Rehabilitation Regulation 2014
	Standards Australia 2001, – Occupational health and safety management systems -
	Specification with guidance for use, AS/NZS 4801: 2001 (Superseded by AS/NZS ISO
	45001) ¬ Standards Australia 2018, – Occupational health and safety management systems — Requirements with guidance for use, AS/NZS ISO 45001:2018 ¬ Standards Australia
	2016, – Environmental management systems - Requirements with guidance for use, AS/NZS
	ISO 14001:2016 ¬ Standards Australia 2016, – Quality management systems – Requirements, AS/NZS ISO 9001:2016
	Work Health and Safety (First Aid in the Workplace) Code of Practice 2015
	Work Health and Safety (Hazardous Manual Tasks) Code of Practice 2015
	Work Health and Safety (How to Manage Work Health and Safety Risks) Code of Practice
	2015 Work Health and Safety (Labelling of Workplace Hazardous Chemicals) Code of
	Practice 2015 Work Health and Safety (Managing Electrical Risks in the Workplace) Code of
	Practice 2015 Work Health and Safety (Managing Noise and Preventing Hearing Loss at
	Work) Code of Practice 2015
	Work Health and Safety (Managing Risks of Hazardous Chemicals in the Workplace) Code of Practice 2015
	Work Health and Safety (Managing the Risk of Falls at Workplaces) Code of Practice 2015
	Work Health and Safety (Managing the Work Environment and Facilities) Code of Practice
	2015 Work Health and Safety (Work Health and Safety Consultation, Co-operation, and Co-

REVISION DATE: 1 JULY 2026



ABN: 72 603 134 103

				ordination) Coo	de of Practice 201	.5					
				Australian Gove	ernment (1999): E	Environment Pro	tection and Biod	diversity Conse	ervation Act		
	1							1			
LIKELIHOOD	INSIGNIFICANT		MINOR MODERATE		Major			ACTION			
ALMOST CERTAIN	3 - Нібн		High 	4 - Acute	4 - Acute	4 - ACUTE					
	2 - MODERATE		Нідн	3 - Нідн	4 - Acute	4 - ACUTE	4A - ACUTE	DO NOT PROC			
Possible	1 - Low		DERATE	3 - Нідн	4 - Acute	4 - ACUTE	3Н - Нідн		commencing work.		
UNLIKELY	1 - Low		Low	2 - MODERATE	3 - Нідн	4 - ACUTE	2M - MODERATE	Maintain control			
RARE	1 - Low	1-	Low	2 - MODERATE	3 - Нібн	3 - Нідн	1L - Low	Record and mo	nitor.		
HIERARCHY OF			Eli	mination Substitu	ution Isolatiion	Engineering	Administrative	PPE	LEAST EFFECTIVE		
JOB TASK	HAZARDS	RISK			CONTROL	. MEASURES			RESPONSIBLE PERSON		
1. Planning	 Fatigue Unauthorised access Insecure 	3H	∘ All da	hours / night work at commercial premises: whours / night work at commercial premises: whow adequate meal breaks for workers; especially if they have worked during part of the y, they will need time to rest & recover sufficiently to work safely into the evening/night who not schedule full double shifts for workers as worker fatigue increases the risk of incidents who have been been been been been been been be							
DOCUMENT #: SWMS202	VERSION #: 2			SIGNATURE: JULIE MEAGHER REVIEW #:							
CLEANING (GENERAL)					ISSUE DA	TE: 01 JULY 2023	REVISION DATE	: 1 JULY 2026	Page 4 of 11		



JOB TASK	HAZARDS	RISK	CONTROL MEASURES	RESPONSIBLE PERSON
	workplace		 Workers have access to: Suitable amenities (toilets/wash facilities/drinking water) Sufficient lighting (including parking areas) Air conditioning and heating Mechanical ventilation if required Emergency exits Safe area for parking/unloading equipment – protected from rain Additional security personnel on-site to ensure no unauthorised access by the general public while work is being performed For safety purposes – workers to be logged ionto Light IO while on site 	followed and maintain call log
	Infection Disease Allergic reaction	ЗH	 Ensure vaccinations (such as Hepatitis B, tetanus.) are offered for staff. Persons with known allergic responses should consult a doctor and ensure appropriate kit is available at all times (Including EpiPen - in date) 	_
	Animals	ЗH	 Liaise with client to isolate any domestic animals from access/egress and work area before the arrival of the technician. 	
	Emergency	4A	 Avoid people working alone, use a buddy system to provide immediate support Have a reliable communication system in place and test regularly. 	_
2. Arrival on-site & assess onsite conditions	Personal injury, property damage &/or environmental incident	3Н	 The vehicle should be positioned in a safe location, clear of traffic/vehicles/pedestrians during equipment delivery and materials removal (deploy physical barriers, caution signs as necessary) Do not park illegally Identify and obey all safety-related signage (check site entry requirements) Report to Site Supervisor Ensure site-specific induction undertaken Assess mobile phone reception The worksite is exactly as detailed in Terms of Agreement or contract Complete a JSA specifying the control measures for unanticipated hazards. 	Supervisor to check the site and conduct JSA where necessary
3. Work area set-up	Unauthorised access to the work area	3H	 Establish an exclusion zone for other workers and the public. I.e. those not associated with the activity. Clearly define the exclusion zone by signage and hazard markers Maintain awareness of unauthorised persons attempting to enter or entering the work area If members of the public or unauthorised personnel enter the exclusion zone, stop work until removed from the work zone. 	Supervisor and workers to follow control measures

DOCUMENT #: SWMS2021 VERSION #: 2



Business Address: 4 Barup Close, Middle Park QLD 4074

Јов Таѕк	HAZARDS	Risk	CONTROL MEASURES	RESPONSIBLE PERSON
4. Environment	Environmental impact	3Н	 Noise: Be aware of maximum noise levels at the site Machinery is maintained to minimise noise No noise produced outside council approved hours of operation Engineering controls fitted to equipment (e.g. silencers.) Waste: Place all wastes and rubbish in bins or other appropriate containers Separate recycle waste from general waste Waste to be disposed of in an appropriate waste disposal location (No illegal or non-approved dumping) Chemical disposal: Dispose of chemicals correctly, empty containers/bags in approved waste containers Triple rinse all empty/unwanted chemical containers and make containers unusable before disposing of them Waterways/soil: Do not wash out tools or containers where residue can enter waterways or drains Fauna - ensure all food scraps placed in lidded bins. 	Supervisor and workers to ensure control measures followed
5. House keeping	Slips, trips & falls	3Н	 Maintain housekeeping throughout the shift & clean-up Ensure sufficient lighting to detect changes in level (using temporary light as required) The work area is clean and uncluttered as possible Locate equipment where it will not become a tripping hazard Check for stored items, corners or other obstructions that could cause tripping Ensure signage is placed in appropriate locations when cleaning (entrance to toilets, prevent access to wet floor areas, etc.). Remove signs as soon as the area is safe Make use of power points in the area. Use caution to avoid tripping over extension cords. If required, run cords along corridors, not across doorways/access areas Clean from top to bottom Keep equipment to the side of walkways allowing space for the others to pass Dry surfaces after wiping with a wet cloth Mop floor from furthest point and finish at doors Vacuum or mop stairs from bottom to top with cleaner and power cords behind you Ensure footwear is suitable. Snug-fitting shoes/boots with flat, non-slip soles, no loose soles, long laces, oily soles, or caked with mud or other contaminants 	Supervisor and workers to ensure control measures followed
6. Manual tasks	Musculoskeletal (MSD) injuries	3H	 Materials/equipment placed as close to the work area as possible Weight of an object should be known; avoid lifting loads more than 1/4 of your body weight Do not use extreme force to move items 	Supervisor and workers to ensure
DOCUMENT #: SWMS202	1 VERSION #: 2		SIGNATURE: JULIE MEAGHER	REVIEW #:
CLEANING (GENERAL)			ISSUE DATE: 01 JULY 2023 REVISION DATE: 1 JULY 2026	Page 6 of 11



Business Address: 4 Barup Close, Middle Park QLD 4074

JOB TASK	HAZARDS	Risk	CONTROL MEASURES	Responsible Person
			 Hold lifted items close to the body whenever possible: Keeping knees bent and back straight and lift, unload keeping knees bent Use team lifts and mechanical means for heavy items Schedule regular breaks and practice job rotation Use long-handled tools to clean outside of the toilet, mirrors and other surfaces to reduce over-reaching, bending and twisting Use sponges/brushes that flex to the shape of the surface to avoid awkward positions Position smaller bins on an elevated surface before emptying the contents (change the liner); this will reduce bending and twisting Ensure equipment is suitable for the task. E.g.: Light-weight bucket/mops (with an adjustable handle and long-handled wringer) Mops/brooms with extendable handles Trolleys for buckets/mops Long-handled tools with swivelling heads for cleaning cramped areas such as toilets Ensure work in a small section to avoid overreaching Extend handle to clean around fixtures to avoid bending, reaching and kneeling Emptying wheelie bins: Where possible on hard surfaces, use two hands and push bin (on loose gravel or other soft surfaces pulling may be easier) Ensure wheelie bin is not too heavy or overloaded, test weight before moving Move one bin at a time. Do not attempt to pull or push two bins at once Use the flattest route possible (avoid steps or ramps where possible) If you must move a wheelie bin up or downstairs, always ensure that the bin is below you If the bin is to be emptide manually, e.g. into a larger industrial bin, where possible use a mechanical bin lifter If a mechanical bin lifter is not available and the bin is not heavy, use a two-person lift to empty bin. Do not attempt to empty wheelie bin alone. 	control measures followed
7. Fitting Ir Personal Protective Equipment (PPE)	nfection	ЗН	 Appropriate PPE must be worn at all times: Disposable latex or vinyl gloves. use alcohol-based hand rub before putting on and after removing gloves Disposable apron. Securely fastened at the neck and waist Protective eyewear where required as per cleaning chemical SDS or label requirements Shoe covers (if relevant) Where the risk of airborne contamination is possible, a facemask should be worn. Ensure the mask is snugly fitted to face and below the chin. 	Supervisor and workers to ensure control measures followed
8. Cleaning •	Contaminated	3H	"Sharps Disposal Kit" available for use	Supervisor
DOCUMENT #: SWMS2021	VERSION #: 2		SIGNATURE: JULIE MEAGHER	REVIEW #:
CLEANING (GENERAL)			ISSUE DATE: 01 JULY 2023 REVISION DATE: 1 JULY 2026	Page 7 of 11



Business Address: 4 Barup Close, Middle Park QLD 4074

JOB TASK	HAZARDS	Risk			Contr	OL MEASURES		RESPONSIBLE PERSON
activities	biological materials • Needlestick injury		 Use to Pick up Do not Hand voltage Ward of the second s	ash hands thoroughly byes soap and water are no % alcohol void touching eyes, no ways clean hands: After going to the Before eating, drir After removing glo If hands are visibly After handling any nated/infectious mate hard surfaces (e.g. be A combined detergent manufacturer's direction	s and dispose of gn material with f e.g. towels or o with warm wate of available, use ose, or mouth wit toilet hking or smoking oves y dirty potentially infect rial and surfaces enchtops) using and 1,000ppm ons for bleach di ter, followed by a	in a sharps cor tongs and place ther cloth mater r and soap for a an alcohol-base h unwashed har either: (0.1%) bleach s lution or,	in a waste bag ials It least 20 seconds after removing ed hand sanitiser that contains at least nds	and workers to ensure control measures followed
				each solution must be trength of Bleach	e prepared daily The ratio of bleach to water		Bleach Volume per 10-litre bucket	
			%	Parts per Million	Parts bleach	Parts water	DUCKEI	
			1	10,000	1	9	1000mL (1L)	
			2	20,000	1	19	500 mL	
			3	30,000	1	29	333mL	
			4	40,000	1	39	250mL	
		5	50,000	1	49	200mL		
	Inhalation of contaminants/ bacterial agents	3Н	 Ensure Vacuu Use m Wear e 	e adequate ventilation m cleaners have seal oist cloths to wipe dua disposable facemasks e fitted and used acco	ed dust collectio st s and hand prote	n bags ction. Disposab	le face masks must:	



ЈОВ ТАЅК	HAZARDS	RISK	CONTROL MEASURES	RESPONSIBLE PERSON
			 Fitted tightly. Check the tightness of the headbands and the operation of the one-way valve. (If fitted.) Be replaced as required depending upon the amount of air-born dust and usage. 	
	 Electrocution Injury Tool malfunction Fire 	3H	 Use hand and power tools only for the purpose specified by the manufacturer Pre-inspect and operate tools following the manufacturer's instructions Ensure operations manual is available, read and understood All power tools and leads are Tested and Tagged and are current Use electrical sockets protected by RCD (safety-switches) or use portable RCD devices <i>Do not use plug top RCD's fitted to power tools as the RCD cannot be tested</i> Ensure switchboards have appropriately rated circuit breaker Always ensure that the tool is switched off and power isolated before a pre-start check, adjusting, changing set-ups or repairing If damaged or unsuitable for the task do not use. Take out of service immediately and apply LOTO procedures. 	
	Hearing loss	3H	 Wear hearing protection when exposed to excessive noise. When choosing hearing protection, consider that overprotecting by cutting out too much sound can cause difficulties hearing other sounds needed to work safely. 	_
	Contact with hazardous chemicals	3H	 SDS is obtained for all cleaning chemicals and is accessible: ensure current (issue date with five years) Implement all controls as per label and SDS Before mixing any chemicals, check for compatibility and refer to SDS All containers (original container or decanted portions) supplied for use at a workplace, must have a label with all required details listed. Do not use a container if not correctly labelled Ensure the correct chemical handling equipment is available and in good condition Use with adequate ventilation Ensure spill kit is are available at all times ▲ DO NOT: × Eat or drink when handling chemicals × Eat or drink without washing hands thoroughly first × Take food into the work area where chemicals are being used or stored × Wear contaminated PPE in areas outside the work zone, such as eating areas. 	
 Working at height 	Falls	3H	 Avoid work above 2m, use extendable poles ONLY use approved height access equipment to clean above 2m. <i>NEVER stand on chairs, tables or fixtures</i> 	Supervisor and workers to ensure control
DOCUMENT #: SWMS202 CLEANING (GENERAL)	21 VERSION #: 2		SIGNATURE: JULIE MEAGHER ISSUE DATE: 01 JULY 2023 REVISION DATE: 1 JULY 2026	REVIEW #: Page 9 of 11



JOB TASK	HAZARDS	RISK CONTROL MEASURES								
			 Ladders - Ensure: Load rating of at least 120I Correct size and length for No damage, clean and dry Face ladder when ascendi Ensure 3 points of contact 	the job		measures followed				
10. On completion	Remove PPE	ЗН	 Protective eyewear Place reusable PPE into a con Remove and dispose of gloves	Remove and dispose of disposable PPE before removing gloves .e.g. apron, face mask, protective eyewear Place reusable PPE into a container and wash in detergent and water and allowed to air dry. Remove and dispose of gloves. Take care not to recontaminate hands Wash hands using liquid soap and running water or alcohol-based hand rub.						
	Waste	3H	Clean reusable cleaning items, such as mops, using hot water, and completely dry before re-use. Buckets and other cleaning equipment should be emptied and cleaned with a chlorine bleach solution and allowed to dry completely before re-use.							
	Security breach	ЗH	All personnel sign-out on Site Register or inform your supervisor upon completion.							
	Unauthorised access	3H	 If acceptable, remove or add barricades Only remove signs when areas are dry and ready for use. Stay to designated access and egress routes Maintain awareness of surroundings at all times. 							
	Vehicle/people impact	4A								
11. Emergency response	 Injury Fatality Environmenta I damage 	 4A • For police, fire or ambulance call '000.' • Follow site emergency and evacuation procedures • A communication system is available, e.g. a mobile phone or radio • Check for dangers to self before helping others • Maintain control of the area and stabilise the situation • Apply first aid to the injured worker • Complete an incident report. 								
OVERALL	RISK RATING AFTER CO	ONTROLS	🗌 1 - Low	2 - M ODERATE	🗌 3 - Нідн	🗌 4 - Асите				
Permits] Not applicable	Hot Work	Confined Space	cal council 🗌 ?	□?					
Site Manageme	NT PLAN Is th	ie work as	sociated with a Construction Proje		is SWMS must align with requent Plan in place for the Constru					

DOCUMENT #: SWMS2021 VERSION #: 2

ISSUE DATE: 01 JULY 2023



ABN: 72 603 134 103

PLANT & EQUIPMENT H					HAZARDOUS SUBSTANCES				SUPERVISORY ARRANGEMENTS		
Electrical tools and	Electrical tools and leads Tested and tagged quarterly				zardous substances ta	ken on-site					
Hand tools - Meet A	AS/NZS	Regular visu	al inspection		1.	ave the SDS onsite.			ot Checks porting systems		
Ladders - Meet AS	/NZS	Inspected ar	nd tagged out if damage	a l	2. 3.			🗌 Sui	itably qualified supervis	ors for job	
Mobile plant-specif	ý	Inspected ar	nd tagged out if damage		3. 4.				ect on-site supervision mote site: communication	on	
□?					5.				ns/schedule		
SWMS SIGN-OFF This SWMS has been developed in consul SWMS, and I understand its contents. I con I agree to comply with safety requirements					that I ha	ave the skills and training,	including relevant	certifica	ation, to conduct the task a	as described.	
Workers' Name	Sig	NATURE	JOB ROLE / POSITION E.G. SUPERVISOR, WORKER, TRAINEE	DAT	TE	WORKERS' NAME	SIGNATURE	:	JOB ROLE / POSITION SUPERVISOR, WORKER, TRAINEE	Date	